

Network+ Support Technician

52 Weeks
1200 Hours



Discovering Computers

Concepts for a Digital World (90 Hours)

Brush up on the basics with this introductory module. Keep your skills sharp and maybe learn a new trick or two about using your computer to its fullest capacity. Start with an overview of hardware, software, and computer components. Then move on to more in-depth topics such as the Internet, computer security and ethics, communications and networks.

OR choose

Keys to Success (90 Hours)

Get creative and practical skills that promote success. Learn to focus on content, take tests, and communicate ideas. Improve your time management and listening skills. Wrap it up with tips on living a successful life.

Microsoft Project (260 Hours)

Build and validate the skills businesses need to succeed in today's information economy. Learn to manage multiple projects and integrate with other programs. Organize, link and document tasks, establish equipment materials and cost resources. Fine tune tasks and resources, develop advanced skills in project plan tracking, formatting, and customization.

Windows Configuration (240 Hours)

Microsoft Windows Configuration covers all the learning objectives for the Microsoft Certified Technology Specialist (MCTS) exams. Upon completion of this module, students are able to demonstrate the ability to install and configure Windows, as well as work with disks, drivers, networks, configure security, applications, and optimize performance.

Broaden your horizons with occupational opportunities such as:

Network Administrator	Help Desk Technician
Network Security Team Lead	Customer Support Technician
Network Case Manager	System Support Technician
Network Technician	Service Desk Technician
Network Specialist	Problem Technician
Network Field Technician	IT Support Technician
Network Support Representative	
Network Help Desk Representative	

Windows Server

Network Configuration (220 Hours)

Windows Server+ module will introduce students to networking concepts, install Windows Server, configure and manage DHCP Server Role, routing, remote access and Wireless Networking, maintain and update Windows Server, maintain Network Health, data transmission and Authentication.

Network+ Guide to Networks (300 Hours)

Network+ Guide to Networks will prepare students for the CompTIA's most up-to-date Network+ certification exam. This module introduces the fundamental building blocks that form a modern network, such as protocols, topologies, hardware and network operating systems, plus in depth coverage of the most important concepts in networking.

Exam Preparation (90 Hours)

Network+ Exam Cram will provide students with supplemental questions needed to complete the CompTIA Network+ exam. Complete many practice questions, CD features, and test engine for exam essentials, IT technician exams, remote support technician exams, and depot technician exams.

Broaden Your Horizons

“ In the ever changing world of technology it is relevant to stay current!

With Mactech, I was given the tools, as well as the hands on experience, to broaden my horizons - from my home. Now, owning my home business, I enjoy the freedom of working for myself. ”

Jeremy K. Higney
HomeED Graduate, 2009
A+ Technical Support Specialist